

# 7 Design and Installation Services

Incorporating operational expertise - from concept to operation



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**We understand the guest experience**  
**We understand the technology**

Put it all together, and PSAV is uniquely qualified to help you design and install the technology and meeting infrastructure that's right for you.

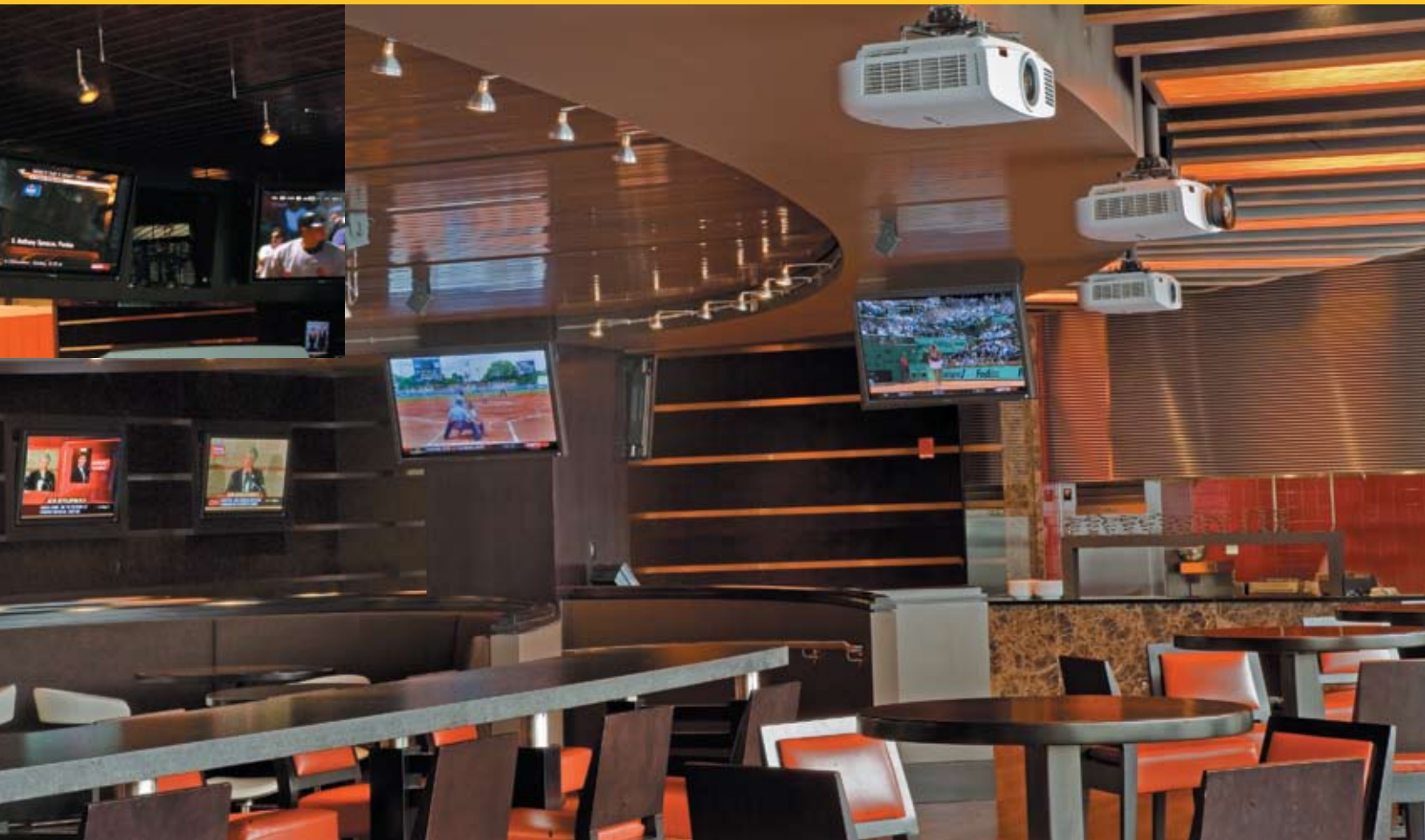
PSAV's Design and Installation Services leads the way in creating practical, easy to use systems – from concept to operation. With functionality built into the design of the space, the PSAV team saves you money, time and headaches by minimizing the need for redesign. With nearly 5 decades of event technology operational experience, working day and night in hotels, plus current event technology operation of over 800 properties around the world, PSAV has the experience to help you.

# PSAV offers a complete program from concept to operation

➤ **Concept** ➤ **Consultation** ➤ **Design** ➤ **Engineering** ➤ **Installation** ➤ **Operation**

It all starts with a vision. Whether it's your vision or a concept that one of our design experts brings to the table, PSAV applies expert technical experience to achieve the vision. As the vision is turned into reality, technologies, systems and equipment are incorporated with an eye toward usability and functionality, while also keeping aesthetics in mind.

PSAV puts our knowledge to practical use with comprehensive engineering plans, leading to system installation. We are an integral part of your development team. And, PSAV doesn't go away after the construction is complete. We have a vested interest in making sure everything is designed and built correctly because we are the ones operating the technology day in and day out.





## » Technology general contractor

Think of PSAV as your “technology general contractor.” We design with the end user in mind, driving customer satisfaction and integrating efficient, intuitive technology interfaces for optimum user experience. Let’s face it. Changes cost time and money. PSAV’s up front planning helps you avoid them later. And, by designing operational efficiencies into the early phases of a project, we make you look like a hero when the project is completed — with value added, differentiated spaces that set your meeting facilities apart.

# Services Offered

When you work with PSAV, you get a company that provides a full range of technology services, all from a single provider.

When considering a new construction project or a renovation, it's essential to involve PSAV as an integral part of the planning process. Enjoy the advantages of working with PSAV as your single source provider throughout the new build or renovation process, from initial concept and design, to planning, construction, grand opening and ongoing operations. PSAV offers a complete program of consultation, design, engineering, installation, and support services that covers audiovisual systems, digital signage, network systems, rigging, power distribution services, guest room services and technology centers.

## Audiovisual Systems

PSAV provides audiovisual systems for your meeting space, spa, restaurants, bar, pool, fitness centers, public common areas, guest rooms and executive presidential suites.

- Audio Systems
- Lighting and Environmental Controls
- Video Displays and Projection
- Audio and Video Conferencing
- Central Systems Control

## Digital Signage

PSAV designs digital signage systems with the guest experience in mind. Our touch enabled interactive systems are designed with details such as event and group information, maps, amenity promotions, concierge services, advertising and airline departure information. Each sign can be fully integrated into the property's content management system, displaying all important attendee information throughout the entire facility, including guest room TV.

## Data Network Systems and Management

Many of PSAV's installed offerings rely on a stable data network architecture, just like your guests rely on a stable data network for High Speed Internet Access during their visit. PSAV's Client Network Services team offers a complete, end to end solution encompassing consultative design, supply and configuration of hardware and full network management on an ongoing basis.

- Consultative Design
- Installation
- Ongoing Management

## Rigging Services

PSAV's Rigging Services has the experience and staffing to assist you in developing new rigging opportunities.

- Commitment to Safety and Track Record
- Structural Engineering
- Sales Process and Revenue Results

## Power Distribution

Safety is first and foremost with PSAV. We install commercial distribution equipment to provide safe and professional management of all your power. Our sales and operations process ensures your customer setups will be exactly what they expect.

## Training, Warranty and Maintenance

PSAV provides training, warranty and maintenance service options with each installation, ensuring we convey all necessary information to understand, utilize, and maintain the systems and their components. PSAV will develop a custom maintenance plan to include routine maintenance, scheduled preventative maintenance, warranty services, service contracts, or a combination of these.







## PSAV Capabilities

PSAV provides Audiovisual Consulting, Planning, Design, and/or Installation Services for a full range of facilities, rooms and applications

### We design with an eye toward the future

Not only does PSAV design with client needs in mind, we assure the long-term use of our systems by designing with an eye toward the future, meaning they can be upgraded and expanded easily to accommodate evolving technology and innovations.

### PSAV – the best choice for your design and installation project

Partnering with leading hotel brands, architects, developers and construction firms, PSAV designs, integrates and services audiovisual and event technology systems, including renovations and new developments. PSAV enhances the experience of the people that use the systems we design by simplifying the complex, making it intuitive and user friendly. PSAV provides the best products and service in the industry reflecting our own high regard for flawless customer service.



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